

ELIGIBILITY

Question Who is eligible for the Mendocino Transit Authority Discount Card?

Answer There are two primary eligibility categories - Basic and Medically Certified. If you qualify in one or the other you are eligible.

1. Basic Eligibility

You qualify with any one of the following:

- ▶ B1 You are a senior age 62 or older
- ▶ B2 You have a valid Medicare card
- ▶ B3 You have a valid DMV disabled placard or have valid registration for a permanent disabled license plate
- ▶ B4 You are a disabled veteran who holds a disability rating for aid and attendance, or a service connected disability with a rating level of 50% or higher
- ▶ B5 You have a valid transit discount card issued by a California transit agency

2. Medically Certified Eligibility (See Parts B and C of Application)

Question How do I get a Discount Card?

ANSWER You can apply to Mendocino Transit Authority at 241 Plant Road , Ukiah CA 95482 , telephone 800-696-4682 Monday through Friday 8:00 am to 5:00 pm. Applicants living on the North or South Mendocino Coast and Willits may be able to make an appointment to meet with an MTA representative in their respective areas to deliver the application and have a photo taken.

When applying for a Discount Card, please note.

- ▶ Be prepared to present personal photo identification
- ▶ Be sure to bring the application with you.
- ▶ Do not mail it in. Incomplete applications will not be accepted.

If you are eligible under one of the Basic Eligibility categories noted above, you are encouraged to apply under that category. Basic eligibility can be accomplished without a medical certification.

1. **Complete the Basic Eligibility application form according to the directions on the form.** If you need a form sent to you, call MTA at 800-696-4682.
2. **Take the completed form and the \$5.00 application fee to Mendocino Transit Authority 241 Plant Road, Ukiah, CA 95482 or to the North and South Mendocino Coast or Willits by appointment only.** Bring valid photo identification with you, such as a current driver's license, California Identification Card, passport, Alien Registration Card, Military Identification Card or Military Dependents Card.

In addition, for Basic Eligibility, bring appropriate documentation of your eligibility:

- ▶ **DMV Placard Eligibility:** Bring your DMV computer printout ID card or your valid registration for a permanent disabled license plate.
- ▶ **Medicare Eligibility:** Bring you valid Medicare card (Not MediCal)
- ▶ **Senior Eligibility:** Bring proof of your age (62 or older). An MTA Discount ID Card is not required if you have a valid photo ID to show the driver upon boarding.
- ▶ **Veterans Disability Eligibility:** Bring in a copy of your Service Connected Disability I.D. Card or your VA Certification demonstrating a service related disability rating of 50% or higher.
- ▶ **Other Transit Agency or Visitor Eligibility:** Bring the card issued to you by the other transit agency.

Your photograph will be taken at the transit agency to include on your Discount Card. The eligibility information on your application will be verified. Once your eligibility has been verified, your Discount Card will be mailed to you. Verification takes 7 to 14 days. If you haven't received your card - or a request for clarified information - in that time, contact the MTA at 800-696-4682.

Once you have received your Discount Card, you are immediately eligible for discounted fares on all MTA services. No additional proof of eligibility is required. You are required to show the Discount Card to operating personnel at the time of paying the fare.

Question What happens if my Discount Card is lost or stolen?

Answer You should inquire at the MTA to see if the card has been returned. If it has, you may reclaim your old card at no cost. If your lost card has not been recovered, we will issue and mail you a new card once the \$7.00 replacement fee has been paid.

Question How long is the card valid?

Answer Discount Cards are issued for a maximum of three years. If the expected duration of your disability, or the expiration date of the proof of your eligibility, is less, your card will only be valid for that length of time.